

Enjoy  
Peace of Mind With  
**EYECARE PLAN**

**YOU**  
**AND YOUR FAMILY**  
**DESERVE**  
**ONLY THE BEST**

Enjoy These Benefits  
When You Join Eyecare Plan

# Why Join Eyecare Plan?

## NHS Restrictions & Cutbacks

The NHS will now only fund £22.14 towards the cost of your eyecare every 2 years (if you are eligible) as standard. This means that should you need or want to be seen more often or require further in-depth assessments potentially due to a family history of glaucoma, diabetes, cataract, or macula degeneration you will be required to pay for these out of pocket should NHS funding not be available.

Also, the NHS does NOT fund for emergency eyecare appointments. Your options are therefore to try and get a doctor's appointment so your GP can then refer you to an eye specialist, or you must go a sit in A&E for a few hours to see a doctor who will also then refer you to an eye specialist.

A more efficient and effective solution would be to visit your own eyecare professional who knows you and your history, can diagnose and in a growing number of cases treat your concerns. You can either pay of these services out of pocket or have complete peace of mind and comprehensive clinical cover by being a member of Eyecare plan.

We know that time is critical when it comes to eye problems, and delay added risk! Your vision is too important to put at risk because of NHS restrictions and cutbacks.

## More time & Advanced Clinical Care

Should you have a family history of eye conditions, or simply want the reassurance that your vision is optimal, being part of the Eyecare plan will give you access to longer appointment times, specialist diagnostic scans and assessments, and the ability to be seen as frequently as required at NO additional cost.

Whatever your concerns, whenever your concerns, simply book an appointment we will carry out ALL the necessary checks and advise you what is best course of action, at NO additional cost.

## Preferential Pricing

As soon as you sign up to become an Eyecare plan Gold member you we gain access to our specialist pricing structure. You can see further details on the levels of discount that we be applied to any products you purchase on the following page.

You will save potentially hundreds of pounds straight away, meaning your membership will pay for itself from day 1

## 12 Months Accidental Breakage Cover

Broken glasses! Eek! Don't worry as an Eyecare Plan member you can claim for accidental breakage and get a brand-new set of glasses at 50% off normal retail price. Your membership plan will cover the remainder 50% of the cost for you for the first 12 months of purchasing.

# Your Choice of EYECARE PLAN

BEST  
VALUE

	PAYG	Essentials	Gold	Contacts
		£8 per month	£14 per month	£11 per month
Comprehensive Eye Examination	£40	Fully Covered	Fully Covered	Fully Covered
Ultrawide Optomap Retinal Scans	£35	Fully Covered	Fully Covered	Fully Covered
3D Glaucoma & Macula Degeneration Scans	£45	Fully Covered	Fully Covered	Fully Covered
Emergency Examinations	£50	Fully Covered	Fully Covered	Fully Covered
Glaucoma Eye Pressure Phasing	£30	Fully Covered	Fully Covered	Fully Covered
Dry Eye Assessments	£50	Fully Covered	Fully Covered	Fully Covered
Contact Lens Fitting & Trials	£75	£25	Fully Covered	Fully Covered
Contact Lens Check Ups	£60	£20	Fully Covered	Fully Covered
Optical & Sunglasses Frame Discount	-	-	30%	-
Prescription Spectacle Lens Discount < 2 years membership	-	-	20%	-
Prescription Spectacle Lens Discount > 2 years membership	-	-	25%	-
Additional Spectacles Purchased Within 90 days of First Pair Discount	-	-	50%	-
Contact Lenses Discount	-	-	50%	50%
Care Products Discount	-	-	20%	20%
2 Year Post Purchase Accidental Damage Spectacle Cover	-	50% Excess Charge Applies	50% Excess Charge Applies	50% Excess Charge Applies
Family Cover - 2 Adults 2 Children (U19) at the same address	-	plus £6	plus £12	-

# Welcome to Eyecare Plan

Congratulations for making the decision to join Eyecare Plan.

Eyecare Plan is designed specifically to save you money, and offer you the very best clinical care, and optical products that are available in the marketplace at a fraction of the cost. You now have instant access to a range of benefits that will give you complete clinical peace of mind.

## Your Eyecare Plan Options



### Essentials

£8 p/m - Full Clinical Cover only



### Gold

£14 p/m - Full Clinical Cover & Preferential Pricing on all products



### Contacts

£11 p/m - Full Clinical Cover & Preferential Pricing on contact lens and care products only



### Essentials Family Child Cover

£14 p/m - Full Clinical Cover only for you and two children at the same address



### Gold Family Child Cover

£26 p/m - Full Clinical Cover & Preferential Pricing on all products for you, your partner and two children at the same address

Patients Full Name: .....

Patient Signature: .....  
(To be signed by patient's parent or guardian if patient is under 16 years old)

Parent or guardian Full Name: .....  
(Only applicable if patient is under 16 years old)

Date Signed: .....

By signing, I hereby acknowledge that I have completely read and fully understand the terms and conditions related to Eyecare plan membership on the reverse of this document and that I consent for payments to be collected directly from my bank via direct debit in accordance with these terms and conditions.

## Whats Included In Gold Eyecare Plan

**Comprehensive Eye Examination**  
Value £40

**Ultrawide Optomap Retinal Scans**  
Value £35

**3D Glaucoma & Macula Scans**  
Value £45

**Emergency Examinations**  
Value £50

**Glaucoma Eye Pressure Phasing**  
Value £30

**Dry Eye Assessments**  
Value £50

**Contact Lens Fitting & Trial Lenses**  
Value £75

**Contact Lens Check Ups**  
Value £60

**Optical & Sunglasses Frame Discount**  
30% off

**Prescription Spectacle Lens Discount**  
20% Off (< 2 years membership)

**Prescription Spectacle Lens Discount**  
25% Off (> 2 years membership)

**Additional Spectacle Purchased  
Within 90 days of First Pair Discount**  
50% off

**Contact Lenses Discount**  
50% off

**Care Products Discount**  
20% off

**2 Year Accidental Damage Spectacle Cover**  
Value Priceless

**Total Value Package**  
**Priceless**

# Eyecare Plan Membership Acknowledgment Form

By signing this document overleaf, you hereby acknowledge that you have completely read and fully understand the terms and conditions related to Eyecare plan membership on the reverse of this document and that you consent for payments to be collected directly from by bank via direct debit in accordance with this terms and conditions. You hereby recognise and agree to be bound by this agreement as mentioned below, on behalf of the patient, myself, and all other parents or guardians of the patient.

## Terms and Conditions

Minimum Contract Period -18-months

It is hereby agreed and understood that the membership programme is designed for loyal patients only. It has been constructed to help loyal clients manage the costs of their optical products and clinical care, and it is understood that it is not a payment plan option, financial savings account, or insurance-based product.

As you are enjoying the benefits of Eyecare Plan immediately, there is a minimum subscription of 18 months; the scheme will then continue unless you instruct us otherwise.

Additional pairs of glasses (including lenses) purchased within 90 days of the initial pair will qualify for a 50% off preferential price (frame and lenses).

Additional pairs of glasses purchased outside of the initial 90 days purchase would fall in line with the standard preferential pricing structure of the given Eyecare Plan.

Direct Debits will be collected via our SACS Approved Direct Debit Bureau: Eyecare Payments Ltd, and so your bank account will show "Eyecare Payments Ltd" for your direct debit payments.

## End of Minimum Term Cancellation

It is agreed that should the member wish to cancel the membership agreement after the 18-month minimum term the member must do so by giving 30 days written notice via email or letter to the practice address and location where they signed up. The member will not be eligible for any form of monetary refund of membership payments after cancellation.

It is hereby agreed that either party will have the option at the end of the minimum term to either renew or cancel the membership agreement. It is understood that all benefits and entitlements will be null and void effective immediately upon cancellation. The member will not be eligible for any form of monetary refund of membership payments after cancellation. It is agreed that should the practice wish to cancel the membership agreement at any point they must do so by giving 30 days written notice via email or letter. This is to be delivered to the registered contact details held for the member at the time of this agreement. It is the responsibility of the member to inform the practice of any change in contact details.

Upon signing herewith and commencing your direct debit payments, it is understood that the member has read, understood, and agree to the terms and conditions herewith.

## Financial Commitment

Upon signing herewith, it is deemed that the member has confirmed and accepted the choice of monthly direct-debit membership fee, agreed to a 18-month minimum term and a rolling 1 month agreement thereafter. It should be noted once the member receives preferential pricing towards any product or service (including any said clinical services) the agreement will automatically be extended for another 12-month minimum term. The member has confirmed their agreement that a monthly direct debit will be taken from their personal current account around the 1st or 15th of each calendar month.

The member has understood and agreed that should they fall behind with their membership fees due to inability for us to collect their direct debits payments, we reserve the right to charge a £25 administration fee, suspend and/or cancel the

membership agreement, with no refund of previous fees paid, and with the immediate cessation of all membership benefits. However, you will still be liable for any outstanding sums. Your Accidental Damage Cover will automatically terminate as a result of non-payment.

Should the member force cancellation prematurely outside of any 12-month rolling period where a benefit has been received, or within the initial 18-month minimum term period they will be held financially liable and be required to repay for any upfront discounts received during the previous 12-months or they will be liable and be required to repay the remainder of the 12-months terms monthly payments, within 30 days of forced cancellation. If debt collection services are appointed, the legal costs from both parties that may be associated with debt collection following unauthorised and non-communicated cancellation will also be payable by the member.

## Variation of conditions

We reserve the right to change the fundamentals of the scheme and its conditions without notice. Copies of such conditions will be made available in practice and on the company website. Alteration of the monthly fee may occur at any time, and at least two weeks' notice will be given to any member effected.

## Accidental Damage Cover

Claim for accidental breakage cover for prescription glasses must be within the 24 months of purchase to qualify preferential rates. Any replacement prescription glasses will always be made to the same prescription as the original order. Your Accidental Damage Cover begins automatically from the date when you collect your new spectacles. It covers all spectacles purchased under the scheme for two years from the original date of purchase, providing you remain a member of Eyecare Plan and are up to date with your payments. Should you choose to terminate your contract, your Accidental Damage Cover will end with immediate effect.

Your Accidental Damage Cover does not cover loss or fair wear and tear. This means that you are able to make a claim providing the following conditions are met:

- Your spectacles show visible signs of damage not due to fair wear or neglect
- All parts of the damaged spectacles are brought in, i.e. sides, screws, lenses
- You make your claim within three months of the accident occurring

We will repair or replace your damaged spectacles as deemed necessary. In the event of a duplicate frame or lens being unavailable, you will be required to purchase new spectacles. In this instance, you will be given a credit balance of 50% of the original purchase price towards the purchase of new prescription glasses. You will then be free to choose a replacement pair of glasses. Any replacement prescription glasses will always be made to the same prescription as the original order.

## DW Harrison Eyecare Ltd

Trading as Harrison Coley Opticians, March, Cambridgeshire, PE15 9BS

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